

From: Melnykovych, Andrew (PSC)
To: ["David Wolf"](#)
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Friday, January 26, 2018 3:55:00 PM

Dear Mr. & Ms. Wolf:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00017. It would be helpful if you would please refer to it in any further correspondence.

As you noted, the case number in this matter is 2018-00017. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00017.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

RECEIVED

By Kentucky PSC at 4:13 pm, Jan 26, 2018

From: David Wolf [REDACTED]
Sent: Wednesday, January 24, 2018 5:47 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: RE: Case# 2018-00017

David and Anna Wolf 5669 riverfront rd lovely ky 41231

On Jan 24, 2018 3:56 PM, "Melnykovych, Andrew (PSC)" <Andrew.Melnykovych@ky.gov> wrote:

If you wish to have your comments placed into the case file, please REPLY TO THIS E-MAIL and provide your full name and place of residence.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission

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[502-330-5981](tel:502-330-5981) (cell)

Andrew.Melnykovich@ky.gov

From: David Wolf [REDACTED]
Sent: Saturday, January 20, 2018 6:40 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case# 2018-00017

Hello how can you even listen to a rate increase on water that hasn't been safe to drink for a decade .They found it was cheaper to pay the fine every year than to fix.They need to train their employees on how to install water meters and they wouldn't freeze .Also why do they have to be physically fit to work got 1 that's winded getting out of truck their pay checks are like a charity donation if they can't do the job why do they have the job? Ps if you get a chance check and see where the federal grant money went for Warfield fire dept .Inez got built Warfield didnt.i live up 292 riverfront if fire starts it burns to ground not safe around here .

Disappointed Martin county citizen sick of getting ripped off by crooked political figures.

From: Melnykovych, Andrew (PSC)
To: ["Alma Meade"](#)
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Friday, January 26, 2018 3:55:00 PM

Dear Ms. Meade:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

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Andrew Melnykovych
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Andrew.Melnykovych@ky.gov

-----Original Message-----

From: Alma Meade [REDACTED]
Sent: Wednesday, January 24, 2018 5:36 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Re: Case Number 2018-00017

Alma Meade
Warfield, KY

Sent from my iPhone

> On Jan 24, 2018, at 3:57 PM, Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov> wrote:
>
> If you wish to have your comments placed into the case file, please REPLY TO THIS E-MAIL and provide your full name and place of residence.
>
> Andrew Melnykovych
> Director of Communications
> Kentucky Public Service Commission
> 502-782-2564 (direct) or 502-564-3940 (switchboard)
> 502-330-5981 (cell)
> Andrew.Melnykovych@ky.gov
>
> -----Original Message-----
> From: Alma Meade [REDACTED]
> Sent: Saturday, January 20, 2018 5:04 PM
> To: PSC - Public Information Officer <PSC.Info@ky.gov>
> Subject: Case Number 2018-00017
>
> I do not want a water bill increase of 49.5%. Our water is toxic and can't even drink it. It's not our fault our

county decided that we needed a third courthouse instead of addressing our water problems. If they get an increase it's highly likely the money will go to something else besides on upgrading our water system.

>

>

> Sent from my iPhone

From: Melnykovych, Andrew (PSC)
To: ["rita Stacy"](#)
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Friday, January 26, 2018 3:55:00 PM

Dear Ms. Stacy:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

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Andrew.Melnykovych@ky.gov

From: rita Stacy [REDACTED]
Sent: Wednesday, January 24, 2018 5:45 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Re: Case Number 2018-00017

Rita Stacy

506 Wickerfield Rd

Inez, Kentucky 41224

[Sent from Yahoo Mail for iPad](#)

On Wednesday, January 24, 2018, 3:56 PM, Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov> wrote:

If you wish to have your comments placed into the case file, please REPLY TO THIS E-MAIL and provide your full name and place of residence.

Andrew Melnykovych

Director of Communications

Kentucky Public Service Commission

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[502-330-5981](tel:502-330-5981) (cell)

Andrew.Melnykovych@ky.gov

From: [REDACTED]
Sent: Saturday, January 20, 2018 6:27 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case Number [2018-00017](#)

I am writing to oppose a proposed rate increase by the Martin County water district. This increase would be detrimental to the residents of Martin County. The water quality has been out of compliance for years which is unacceptable. Most all residents of this county must buy water for drinking and cooking which further strains the budget. To pay the bills we receive now plus an additional 40-60 dollars a month to buy clean water for consumption is becoming a hardship on residents in a county that has taken a hard hit from the economy. We ask that the rate increase request be denied, especially since we have to buy clean water or use water that is detrimental to ones quality of life.

Thank you in advance for your vote of No increase.

[Sent from Yahoo Mail for iPhone](#)

From: Melnykovych, Andrew (PSC)
To: "[karen whitt](#)"
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Friday, January 26, 2018 3:54:00 PM

Dear Ms. Whitt:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

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Andrew Melnykovych

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502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: karen whitt [REDACTED]
Sent: Wednesday, January 24, 2018 7:11 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Re: 2018-00017

Karen Whitt
16 Whitt Road, Inez,Ky 41224

From: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Sent: Wednesday, January 24, 2018 3:38:17 PM
To: karen whitt
Subject: RE: 2018-00017

If you wish to have your comments placed into the case file, please REPLY TO THIS E-MAIL and provide your full name and place of residence.

Andrew Melnykovych

Director of Communications

Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovich@ky.gov

From: karen whitt [REDACTED]
Sent: Wednesday, January 24, 2018 6:46 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: 2018-00017

I am against the rate hike in Martin County Water is asking for, before the water you couldn't drink it we had to buy our drinking water and then pay a water bill, now we have no water half the time and they want to double the rate a big fat NO! Everytime they get in trouble they want us to pay ! Not this time!

From: Melnykovych, Andrew (PSC)
To: "RONDENA HOWARD"
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Friday, January 26, 2018 3:54:00 PM

Dear Ms. Howard:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

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Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
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502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: RONDENA HOWARD [REDACTED]
Sent: Wednesday, January 24, 2018 6:09 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Re: case #2018-00017

Rondena Howard Pilgrim KY Martin County

From: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Sent: Wednesday, January 24, 2018 8:39 PM
To: RONDENA HOWARD
Subject: RE: case #2018-00017

If you wish to have your comments placed into the case file, please REPLY TO THIS E-MAIL and provide your full name and place of residence.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission

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502-330-5981 (cell)

Andrew.Melnykovich@ky.gov

From: RONDENA HOWARD [REDACTED]

Sent: Tuesday, January 23, 2018 9:23 PM

To: PSC - Public Information Officer <PSC.Info@ky.gov>

Subject: case #2018-00017

Please, STOP the 49% raise on our water bill!!! It s high enough already for water that we cannot use.

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Friday, January 26, 2018 3:53:00 PM

Dear Ms. McBride:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

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Andrew Melnykovych
Director of Communications
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502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: [REDACTED]
Sent: Thursday, January 25, 2018 8:47 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case #2018-00017

I wish to enter my protest concerning the 49.5% rate increase asked for by the Martin County Water Board. I am a senior citizen living on a fixed income and can not afford to spend more for water which is not drinkable. Money has been sent to this county but nothing has been fixed.

Thank you for your attention to this matter.

Joyce H. McBride
Inez, Ky

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Friday, January 26, 2018 3:52:00 PM

Dear Ms. Gartin:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

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502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: [REDACTED]
Sent: Thursday, January 25, 2018 12:36 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: case number 2018-00017

*To the PSC
Sharon Gartin
5716 hode road
Warfield Ky 41267*

[REDACTED]

I would like it to be known that first of all I don't trust my local government to do anything. I sure don't trust them with even more of my money. This local government has raised our bills over the last few years, and we never see any help. All we see is more money out of our pockets.

Most residents can't afford an almost 50 percent increase. That is just crazy to ask for that much of an increase. Ask them why didn't they fix our water problems years ago when they had a lot of money

to do so. Ask them why did they spend money on a court house we didn't need instead of fixing our water problems.

I am much against any raise in my water bill. If anything they should owe us money. We've not been able to drink our water for years!!!! If I could do so I would be there at the meeting. But I have to work for a living and I can't take time off. I need all the money I can to live in this county to help pay for every stupid little tax that they decide to put on the backs of those of us that are left that have are still working.

*Concerned citizen
Sharon Gartin*

From: Melnykovych, Andrew (PSC)
To: "[Leanna Crum](#)"
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Friday, January 26, 2018 3:52:00 PM

Dear Ms. Crum:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

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Director of Communications
Kentucky Public Service Commission
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502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: Leanna Crum [REDACTED]
Sent: Thursday, January 25, 2018 12:28 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Re: 2018-00017

Leanna Crum
Coldwater Rd
Inez, Ky 41224

Sent from my iPhone

> On Jan 24, 2018, at 3:28 PM, Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov> wrote:
>
> If you wish to have your comments placed into the case file, please REPLY TO THIS E-MAIL and provide your full name and place of residence.
>
> Andrew Melnykovych
> Director of Communications
> Kentucky Public Service Commission
> 502-782-2564 (direct) or 502-564-3940 (switchboard)
> 502-330-5981 (cell)
> Andrew.Melnykovych@ky.gov
>
> -----Original Message-----
> From: Leanna Crum [REDACTED]
> Sent: Wednesday, January 24, 2018 1:15 PM
> To: PSC - Public Information Officer <PSC.Info@ky.gov>
> Subject: 2018-00017
>

> I don't understand, how they could get an increase for water in Martin County, Ky. The water now is not safe to drink, so why pay more for it? and I'm not even sure it safe to bath in, so why should I or anyone else want to pay more?

> Thank you

> Concern Citizen of Martin County.

>

> Sent from my iPhone

>

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Friday, January 26, 2018 3:51:00 PM

Dear Mr. Morrison:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

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Andrew Melnykovych
Director of Communications
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Andrew.Melnykovych@ky.gov

-----Original Message-----

From: [REDACTED]
Sent: Thursday, January 25, 2018 1:54 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case#2018-00017

I would like to object to the water increase in Martin County. Our water company hasn't been able to supply our county with safe drinking water even with the millions of dollars that they have squandered in the past. I do not want to pay them even more money to waste. I am suffering with spinal cord cancer and it is a good possibility that our dirty drinking water may be the cause of it. They don't pay my hospital bills, so I do not want to pay them anymore money to harm others in my community.

Thank you so much,
Paul Morrison
[REDACTED]

Sent from my iPhone

From: Melnykovych, Andrew (PSC)
To: ["Willa R Thompson"](#)
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Friday, January 26, 2018 3:50:00 PM

Dear Ms. Thompson:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

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Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
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502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Willa R Thompson [REDACTED]
Sent: Thursday, January 25, 2018 3:52 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: CASE # 2018 00017

To Whom it May Concern:

With this e-mail I am going on record (January 25, 2018) against the 49.5% rate increase being considered by the Martin County Water District.

IF the water were drinkable or usable in any form a rate increase to provide extra funds for improvement in water quality and distribution methods might help alleviate some of the problems we are experiencing in Martin County. But, since these problems did not just begin in the 4th quarter of 2017 and continue into the 1st quarter of 2018, I doubt that an increase in revenue is what is needed. A look at the 'bigger picture' would be one suggestion.

Over the course of the last few weeks since our water has been turned off at night, the water in my bathroom basin has on one occasion been a reddish-brown color when first being turned on. The color cleared after a couple of minutes but that did not give me a great deal of confidence that I should use the water. Also, sometimes when I wash my hands, they tingle. This has not been so in the past.

I moved back to Martin County almost four years ago from a larger metropolitan area in Kentucky and immediately decided I would not drink or cook with the water provided by the Martin County Water District. In fact, I was hesitant to use it in any form but had no alternative as I cannot afford to purchase enough water to use for bathing and laundry.

It is my opinion that the people of Martin County are not taken seriously by those who hear about our water situation and might be in a position to do something about it. I am not sure what can be done about that. This statement may be overly dramatic but we are looked upon by some as 'backward country folks'.

We just would like to be able to use what we pay for - clean, drinkable water!

Thank you for giving me the opportunity to express my thoughts and opinion.

--

Willa Thompson

If we focus on our giants, we will fall.
If we focus on God, our giants will fall.
Max Lucado

From: Melnykovych, Andrew (PSC)
To: "[Darlene Hall](#)"
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Friday, January 26, 2018 3:50:00 PM

Dear Mr. & Ms. Hall:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

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502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Darlene Hall [REDACTED]
Sent: Thursday, January 25, 2018 3:39 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case number 2018-00017

Ky public service,
Please do NOT allow Martin County to increase our water rates! We do not believe this will improve our water quality, only allow management to drive nicer vehicles!

Jimmy and Darlene Hall

From: Melnykovych, Andrew (PSC)
To: ["Rosemary Salmons"](#)
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Friday, January 26, 2018 3:49:00 PM

Dear Ms. Salmons:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

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502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Rosemary Salmons [REDACTED]
Sent: Thursday, January 25, 2018 4:28 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case #2018-00017

To Whom It May Concern concerning the rate increase request: I am a customer of the MCWD. I do not drink the water, I do not cook in the water; I wish I didn't have to give it to my family pets or shower in it. However, unfortunately I must. Our choices are quiet limited. A fifty percent rate increase would be bad enough if we could actually use the water and feel safe about it, which we cannot. That being said, a fifty percent rate increase with our conditions is preposterous!! The water is milky, or in some cases muddy. The chlorine levels have been so high at times it smells like pure bleach. I have actually had clothes damaged to the point I had to throw them away because of discoloration. And last but certainly not least, it tastes terrible. Also the pressure is apt to drop at any time, or it may just go completely off with no notice. Then, of course, there are lots of times they do notify us that it's going off. That's been happening a lot lately. There are also frequent "boil water" advisories. Those have lasted for two weeks at a time, maybe longer. There have been times some customers have gone without water for weeks. There is no excuse for a lot of what happens with the water here, and it's actually been going on for years. People have tried to get things done, but to no avail. So having said all this let me state once more : a fifty percent rate increase is preposterous!! Any rate increase for water you cannot use is preposterous!! Thank you.

Sincerely, Rosemary Salmons

From: Melnykovych, Andrew (PSC)
To: ["Ursula Dingess"](#)
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Friday, January 26, 2018 3:49:00 PM

Dear Mr. & Ms. Dingess:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

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Andrew Melnykovych

Director of Communications
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502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Ursula Dingess [REDACTED]
Sent: Thursday, January 25, 2018 3:58 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: 2018-00017

We are water customers in Martin Co., Ky. and we oppose such a high rate increase!!! We buy our drinking water and have done so for a long time, because we are afraid to drink it. I am not too happy about bathing in it, but I do. I would rather have no increase at all as I think they should have it in better shape already with the grants they have received. A lot of customers are on a fixed income, and having a hard time already. We have not had some of the problems others have had, with color, smell, etc. Low pressure sometimes, but not being able to drink it is problem enough!!!

—
Troy and Ursula Dingess

5738 Hode Road

Warfield, Kentucky 41267_____

For me and my house we will serve the Lord

From: Melnykovych, Andrew (PSC)
To: ["rita stafford"](#)
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Friday, January 26, 2018 3:48:00 PM

Dear Ms. Stafford:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

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Andrew Melnykovych
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502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: rita stafford [REDACTED]
Sent: Thursday, January 25, 2018 4:29 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: case number 2018-00017

Please note my name is Rita Stafford. I reside at 4130 Blacklog Road, Inez, KY 41224. I object to an increase of any kind to our water. The water is unfit to drink. The smell along will get to you must less swallowing it. If I spend all my paycheck on whatever I please and don't pay my bills and I ask my boss for a raise because I don't have the money to pay my bills do u think he will give it to me? NO!!!!!! The water company has mishandled the money and now they are trying to punish us the customers. They blew the money by mismanaging. They should not expect us the customers to bail them out. It is called CUT BACK on what you don't need. Thank you.

From: Melnykovych, Andrew (PSC)
To: ["Antsy Pants"](#)
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Friday, January 26, 2018 3:46:00 PM

Dear Mr. & Ms. Sweeney:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00017. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00017.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Antsy Pants [REDACTED]
Sent: Thursday, January 25, 2018 7:01 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case number 2018-00017

As a citizen of Martin County, I very much object to a rate increase on our water. It is unfit to even drink or cook with and we do not. Citizens of Martin County should not have to pay for the mishandling of Martin County Water District!

Thank You for your attention on this,
Martha Sweeney
Dallas Sweeney

From: Melnykovich, Andrew (PSC)
To: "[Jamalyn Maynard](#)"
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Friday, January 26, 2018 3:46:00 PM

Dear Ms. Fields:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00017. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00017.

Andrew Melnykovich

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502-330-5981 (cell)
Andrew.Melnykovich@ky.gov

From: Jamalyn Maynard [REDACTED]
Sent: Thursday, January 25, 2018 6:48 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case Number 2018-00017

To Whom it May Concern at the KY Public Service Commission:

In regards to Case Number 2018-00017

I OBJECT to the 49.5 Percent rate increase.

There is NO WAY the people of Martin County, including myself, can afford a rate increase.

Sincerely,

Jamalyn Fields
P.O. Box 474
Inez, KY 41224
[REDACTED]



From: Melnykovych, Andrew (PSC)
To: ["Barbara Pauley"](#)
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Friday, January 26, 2018 3:45:00 PM

Dear Mr. & Ms. Pauley:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00017. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00017.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: Barbara Pauley [REDACTED]
Sent: Thursday, January 25, 2018 7:05 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Cc: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Martin County water

I am against the rated increase on the Martin County water Department. Case number 2018-00017. Why would u give them a 49 percent increase when it's not fit to drink or bath in. We are buying all our drinking and cooking, coffee making water. Thank u Barbara and Lon Pauley.
Sent from my iPhone

From: Melnykovych, Andrew (PSC)
To: "Patty Webb"
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Friday, January 26, 2018 3:45:00 PM

Dear Ms. Webb:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00017. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00017.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: Patty Webb [REDACTED]
Sent: Thursday, January 25, 2018 8:22 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case Number 2018-00017

I object to the 49.5 percent rate increase that the MCWD is trying to impose on us. Our water bill is the highest in the state of Kentucky. Not to mention the quality is poor to say the least. We should not have to pay for their mismanagement of funds over who knows how many years.

My suggestion is to cut salaries and layoff employees to get the cost of payroll down. Contact the vendors and set up monthly payments to get the past debts paid. It may take a couple of years to straighten this mess out.

Thanks,

Patty Webb

Sent from my iPhone

From: Melnykovych, Andrew (PSC)
To: ["Tonya Hensley"](#)
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Friday, January 26, 2018 3:44:00 PM

Dear Ms. Hensley:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00017. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00017.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Tonya Hensley [REDACTED]
Sent: Thursday, January 25, 2018 9:56 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Cc: Tonya Hensley [REDACTED]
Subject: Case # 2018-00017

To whom it may concern;

This email is to OBJECT to the 49.5% RATE INCREASE proposed by the Martin County Ky Water Department.

For more than a month half of our county has not even had water at all while the other half has been restricted to certain times of the day when water is available. Our water is under a "boil advisory" more than it is not. It is also always debatable at any given time weather or not it is suitable to drink . Our water is always cloudy if not muddy even. There is no way we should be charged ANY rate increase for the water that Martin Co. Water Department is providing for the citizens. Since most of the citizens already have to pay for bottled water to drink, we feel that there is much needed research and proof that our water is at least drinkable before we would feel that we could support any kind of rate increase for the water department for this county.

I am sending this email on behalf of the people in my household which is myself, my daughter and my parents who do not have email accounts.

Tonya Hensley
Malin Holbrook
Larry Maynard
Connie Maynard

Cordially,
Tonya Hensley

From: Melnykovych, Andrew (PSC)
To: ["Marlene Maynard"](#)
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Friday, January 26, 2018 3:44:00 PM

Dear Maynard family:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00017. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00017.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: Marlene Maynard [REDACTED]
Sent: Thursday, January 25, 2018 9:35 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Objection to increase city water price Martin co. Ky

Case #2018-00017

To whom reads this please don't allow a water increase in our county.
Our water is not fit to drink or cook. I spend a extra 30-40 dollars monthly for
Water. Thank you the Maynard family

From: Melnykovych, Andrew (PSC)
To: ["clyde meek"](#)
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Friday, January 26, 2018 3:43:00 PM

Dear Mr. Meek:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00017. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00017.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: clyde meek [REDACTED]
Sent: Friday, January 26, 2018 1:22 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: martin co water, the id is in the email

Case Number 2018-00017 in martin co. yeah this is bullshit about a raise for water when we cant even drink the water and its only good to flush the toilet when its even on plus all the boil water shit and that makes the power bill higher so i say a big no to a raise for them and i say a free year of water or money back for us paying people,,,,,,,,,,,,,,,,,,,,,martin co ky, clyde meek jr

From: Melnykovych, Andrew (PSC)
To: "[Alicia Moore](#)"
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Friday, January 26, 2018 3:43:00 PM

Dear Ms. Moore:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00017. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00017.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Alicia Moore [REDACTED]
Sent: Thursday, January 25, 2018 10:04 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Water rate increase 2018-00017

I Alicia Moore a Martin County resident would like to object to the proposed water rate increase. I understand that there are many issues facing Martin County Water Department and the demand for an increase is needed to work on them, but the citizens of Martin County can not afford the increase. According to the US Census, Martin County poverty rate is around 40 percent, and I would imagine with the recent layoffs the number will increase by the next Census collection. The citizens of Martin County can not afford the rate increase, and from my understanding there are no government assistance programs to help pay water bills. Yes, Martin County Water Department needs money to address the water issues but the citizens simply do not have the money to afford the proposed water rate increase.

Alicia Moore
Beauty, Ky

From: Melnykovich, Andrew (PSC)
To: "[Lisa Stayton](#)"
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Friday, January 26, 2018 3:36:00 PM

Dear Ms. Stayton:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00017. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00017.

Andrew Melnykovich

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovich@ky.gov

From: Lisa Stayton [REDACTED]
Sent: Friday, January 26, 2018 2:27 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Cc: Mary Cromer [REDACTED]
Subject: 2018-00017 Martin County Water January 26 2018 Public Hearing

Dear Commissioners:

Please add this as a public comment in the January 26, 2018 hearing in Case No. 2018-00017.

Martin County Water District has requested a substantial rate increase that would make it the second-highest water rate in the state of Kentucky, yet immediately fails accountability to water customers and the Public Service Commission by intentionally disregarding the PSC's order of January 22, 2018.

The PSC order states: "Martin County shall give notice of the hearing by any means available to it in the intervening time, including posting on its webpage or social media account." Martin County, however, made no request or attempt to give notice in the newspaper meeting the requirements of KRS 424.120. As acknowledged by Martin County Water District in its required Registration on the Kentucky Department for Local Government website, *The Mountain Citizen* meets the requirements of KRS 424.120 in Martin County. This can be verified by going to the DLG website ; however, in consideration of the PSC's time limitations before this hearing, and for the convenience of all, I am attaching to this email a screenshot of the first page of Martin County's 2017 Registration.

As owner and publisher of *The Mountain Citizen*, I can attest to Martin County Water District's failure to give notice of this public hearing in the newspaper published January 24, 2018, and to the ample opportunity to do so.

It is a sad day when there is cause to say the purpose of public notice is to notify, or that required public notice is the bond that government/special purpose government has made with citizens/customers to ensure transparency, accountability, and due process. The statutes have established the newspaper, not social media, as the proven and necessary verification, certification and archiving solution that ensures individuals' rights are protected. Most people do not have enough information to go searching for a "public notice" on the internet. The failure of Martin County Water to publish the public notice in the newspaper deliberately and unfairly excluded half the people in Martin County who do not have access to the internet or who do not go online. As testament to the effectiveness of Martin County's post of public notice on Facebook, I am attaching a screenshot taken at 1:47 a.m. January 26, 2018

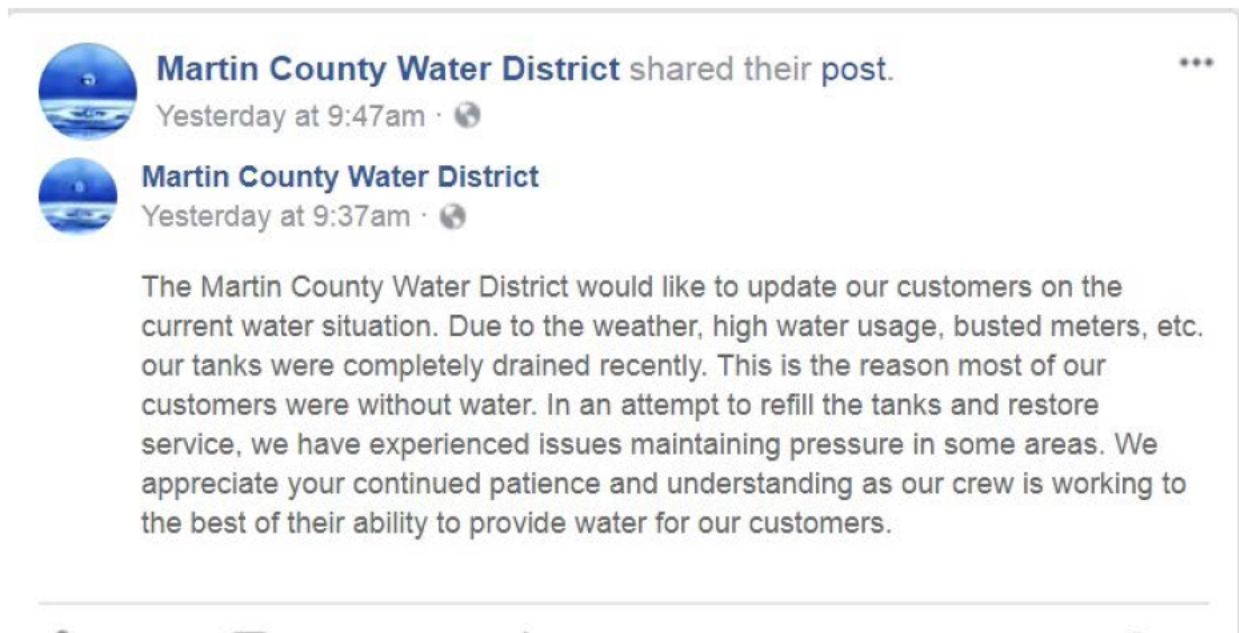
(again for your convenience) of Martin County's post that shows zero likes, "1 share," and "2 comments," one of which was my own.

Historically, in the 27 years that I have owned and published the newspaper, Martin County Water District has failed accountability and transparency to customers by intentionally failing to publish required public notices and to provide documents to the newspaper as required by statute (including budgets and financial statements, advertisements for bids, change in regular meeting day and time, and others). Due to this fact, no one knows where or how money is spent, or if wise or unwise decisions are being made. This has created a community of distrust. Therefore, Martin County should not be granted or trusted with a rate increase while failing to abide by the PSC order or the statutes that govern accountability and transparency to water customers.

Thank you for your time and consideration. May you be blessed with wise decision-making today.

Very sincerely yours,
Lisa Smith Stayton, Owner and Publisher
The Mountain Citizen
PO Box 1029
20 West Main Street
Inez, Kentucky 41224

Attachments



The screenshot shows a Facebook post from Martin County Water District. The post header indicates it was shared yesterday at 9:47am. The main text of the post reads: "The Martin County Water District would like to update our customers on the current water situation. Due to the weather, high water usage, busted meters, etc. our tanks were completely drained recently. This is the reason most of our customers were without water. In an attempt to refill the tanks and restore service, we have experienced issues maintaining pressure in some areas. We appreciate your continued patience and understanding as our crew is working to the best of their ability to provide water for our customers."



**Martin County Water District
Registration 2017**

Counties Served
Martin

SECTION I		
SPGE INFORMATION		
SPGE NAME Martin County Water District	REGISTRATION PAID 05/13/2017	TAXING AUTHORITY No
MAILING ADDRESS 397 East Main Street, Suite 140	CITY Inez	ZIP CODE 41224
CONTACT NAME Linda Sumpter CPA	TELEPHONE NUMBER [REDACTED]	[REDACTED]
EMAIL linda@lindasumptercpa.com	WEBSITE URL	
SPGE TYPE Enterprise – Water District		
TYPES OF SERVICES PROVIDED BY SPGE WATER		
OPERATIONAL BOUNDARIES AND SERVICE AREA OF SPGE MARTIN COUNTY, KENTUCKY		
LIST ALL FEDERAL, STATE AND LOCAL ENTITIES THAT HAVE OVERSIGHT OVER THE SPGE MARTIN COUNTY FISCAL COURT		
SECTION II		
CREATION AND OPERATIONAL INFORMATION		
KRS UNDER WHICH SPGE WAS ESTABLISHED 74.010	DATE SPGE ESTABLISHED 01/07/1970	DATE OF LAST AUDIT 12/31/2015
ESTABLISHING ENTITY County		
KRS UNDER WHICH SPGE OPERATES 74.010	ETHICS ORDINANCE County	
AUTHORITY UNDER WHICH SPGE OPERATES		
SECTION III		
LOCAL NEWSPAPER (per KRS 424.120)		
NEWSPAPER NAME MOUNTAIN CITIZEN	MAILING ADDRESS 20 WEST MAIN STREET	
CITY INEZ	STATE KY	PHONE (606) 298-7570
	ZIP 41224	
SECTION IV		
DATA SUPPLIED BY		
NAME Linda Sumpter CPA	[REDACTED]	EXTENSION
TITLE CPA	DATE 05/09/2017	
MAILING ADDRESS 910 Blackberry Road	CITY Inez	
STATE KY	ZIP 41224	[REDACTED]
SECTION V		
FEES		
SUM OF TOTAL ANNUAL REVENUES FROM ALL SOURCES FROM PREVIOUS YEAR FOR CALCULATING FEE RATE (DUE BY JULY 15) \$2,099,119.00		
DOES YOUR ENTITY CHARGE TAXES OR FEES? No		
SECTION VI		
BOARD MEETINGS		
MEETING DATE 4TH TUESDAY OF THE	MEETING TIME 4:30 PM	LOCATION ROY F. COLLIER COMMUNITY CENTER

From: Melnykovych, Andrew (PSC)
To: ["Aaron Dickey"](#)
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Friday, January 26, 2018 3:56:00 PM

Dear Mr. Dickey:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00017. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00017.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Aaron Dickey [mailto:aaron@kyteks.com]
Sent: Wednesday, January 24, 2018 3:53 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Re: case number 2018-00017

22 Red Oak Drive
Inez, KY. 41224

On 1/24/2018 3:45 PM, Melnykovych, Andrew (PSC) wrote:

Mr. Dickey:

If you wish to have your comments placed into the case file, please REPLY TO THIS E-MAIL and provide your place of residence.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission

502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Aaron Dickey [<mailto:aaron@kyteks.com>]
Sent: Tuesday, January 23, 2018 11:26 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: case number 2018-00017

The MCWD does not deserve a rate increase until they can prove that the funds would be used responsibly and for the right purpose.

--

-Thanks,
-Aaron Dickey
-KYTekS, Inc.

Think before your print!

--

-Thanks,
-Aaron Dickey
-KYTekS, Inc.

Think before your print!

*Joe Hammond
Manager
Martin County Water District
387 East Main Street, Suite 140
Inez, KY 41224

*Martin County Water District
387 East Main Street, Suite 140
Inez, KY 41224